

CARING BIRD CONSULTANCY LTD



CONSULTANCY SERVICES

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'When second place isn't good enough'

Experienced providing team peace-of-mind

Robust regular care home audits ensuring you comply fully with current regulations

Our services are very useful If you own your own care/nursing home or manage one

Our team will work with you to ensure that you are working within the regulated guidelines and that your business complies with all regulations




Audits

Quality Assurance

We offer a full range of quality assurance audits covering the five key questions together with compliance reviews, tailored to the specific needs of residential care and nursing homes.

We work with care homes of all sizes and can tailor our audit procedures to meet the needs of each individual client.





We have developed a range of quality assurance audits and service reviews designed to support care home providers with the requirement to demonstrate evidence of a well-run service, and which follow the Key Lines Of Enquiry (KLOE'S) used by the Care Quality Commission.

We work closely with providers to ensure that robust and efficient systems of quality assurance and compliance monitoring are in place and that providers are fully supported to meet their obligations.

As part of our consultancy service, we offer a regional manager who acts as a single point of call and will be able to carry out both announced and unannounced visits to your business ensuring that you remain compliant and are ready for any CQC Inspections.

Our team will be able to:

- Carry out audits to identify any shortfalls in the business
- Provide robust risk assessments for your business covering all areas
- Provide Policies and Procedures which are suitable and tailor-made for your business
- Implement and fully develop person centred care plans
- Offer training to your staff in all areas of care i.e. MCA/DoLS, Safeguarding, Health and Safety, Fire and Infection Control
- Carry out Mock CQC Inspections

We will be able to offer you with a full report following any audit with clear recommendations where necessary for service improvement as well as acknowledgement where areas of good practice are noted.

Our fees vary depending on the size and location of the care home and the quality assurance package selected.